

Winn & Winn, Inc.  
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Congratulations! By choosing natural stone you made an excellent investment. This guide will help you to preserve the functionality and beauty of your investment for a lifetime.

The best way to prevent stains on stone is to treat it with a professional protective sealer. Your new stone counters do have a factory seal when they are installed but, because some stone is more porous than others, additional applications may be necessary. Sealers repel spills on the surface of the stone, giving you time to wipe them away before they penetrate your stone.

### **DOs and DON'Ts**

- ✓ DO use a professional sealer to protect your stone.
  - ✓ DO clean up spills immediately to minimize damage to your stone.
  - ✓ DO use trivets or mats under hot dishes and cookware.
  - ✓ DO use coasters under glasses, especially if they contain alcohol or citrus juices.
  - ✓ DO clean surfaces regularly with cleansers specifically marketed for natural stone.
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- DON'T wait to clean up spills on stone. Clean up as quickly as possible.
  - DON'T use vinegar, bleach, ammonia, or general-purpose cleaners.
  - DON'T use abrasives.

### **WARRANTY**

- ❖ Natural Stone Design guarantees countertops against improper fabrication and installation. We will repair or replace the countertop without charge, if a manufacturing defect occurs within one year from installation.
- ❖ Our warranty does not cover damage caused by chemicals, abuse, and natural stone characteristics. We will not repair or replace countertops damaged by acts of nature or relocation of countertop.

### **ABOUT NATURAL STONE**

Natural stone's geological features are part of the stone's beauty. Granite can have natural pitting, fissures or dull spots. These features can be diminished or enhanced by the lighting conditions present in the area where the stone is installed. These natural stone characteristics are considered part of the beauty of the stone.

Pitting is part of the crystalline structure of natural stone, and causes small spaces to appear between mineral crystals. When the stone is polished, some of the tiny crystals loosen and cause pits. These areas do not worsen with use or over time.

Fissures are hairline cracks on the surface of the stone, caused by temperature changes during the stone's formation. They do not permeate the slab, and will not expand or grow over the life of the countertop unless exposed to extreme temperature changes.

Granite is composed of a mix of quartz, feldspars and other minerals. Dull spots can occur when the components and minerals in the stone do not accept the same polish in the same manner.